

Town of Iva Water & Sewer Department

The Town of Iva Water & Sewer Department is a division of the Town of Iva Government. The Water & Sewer Department serves approximately 1,200 customers. The Department is a member of the South Carolina Rural Water Association and meets the guidelines set forth by the National Pollutant Discharge Elimination System (NPDES) and the South Carolina Department of Health and Environmental Control (SCDHEC)

Contact and Mailing Information

Customers can call the Water & Sewer Department at 1-864-348-6193

Town of Iva
Water & Sewer Department
P.O. Box 188
Iva, South Carolina 29655

The Water & Sewer Department is located in the Town Clerk's Office in the Iva Town Hall, located at 204 E. Jackson Street.

Billing and Payments

Billing occurs per month for Water, Sewer and Garbage Collection. Payment is due by the 15th day of each month. If payment has not been received by the 15th day of the month, a 10% penalty is assessed to the account. If payment is more than 30 days late, the account is considered delinquent and disconnection may occur. If service is disconnected due to delinquency, a disconnect fee of \$35.00 is assessed to the account. A reconnection fee of \$35.00 is also assessed to the account in order for the service to be restored.

Payment options:

- **Mail** to P.O. Box 188, Iva, SC 29655-0188
- **MasterCard** and **VISA** Credit Cards are accepted.
- **Bank Draft** is accepted after application has been completed by the customer and account holder. Applications are available at the Iva Town Hall and can also be found under "Documents" at www.townofiva.com
- **Drop Box** is located on the right of the main entry door at the Iva Town Hall.

Service Connection/Disconnection Policy

A completed Water-Sewer Agreement for service is required for new accounts. An Agreement form can be obtained from the Iva Town Hall. The Agreement can also be found under "Documents" at www.townofiva.com. A non-refundable connection fee of \$100.00 is required for all new accounts. Applicable security deposits are listed on the Agreement. All accounts are considered delinquent after 30 days of non-payment. A \$35.00 disconnection fee and a \$35.00 reconnection fee will be assessed to each account disconnected for non-payment before service is restored.